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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/666,796	09/18/2003	Yen-Fu Chen	AUS920030302US1	9021
32329 IBM CORPOR	7590 03/06/200 RATION	EXAMINER		
INTELLECTUAL PROPERTY LAW 11501 BURNET ROAD AUSTIN. TX 78758			MISIASZEK, MICHAEL	
			ART UNIT	PAPER NUMBER
,			3625	
			MAIL DATE	DELIVERY MODE
			03/06/2009	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

Supplemental Notice of Allowability

Application No.	Applicant(s)	
10/666,796	CHEN ET AL.	
Examiner	Art Unit	
Michael Misiaszak	3625	

The MAILING DATE of this communication appears on that claims being allowable, PROSECUTION ON THE MERITS IS (OR REM nerewith (or previously mailed), a Notice of Allowance (PTOL-85) or other NOTICE OF ALLOWABILITY IS NOT A GRANT OF PATENT RIGHTS. of the Office or upon petition by the applicant. See 37 CFR 1.313 and MP	MAINS) CLOSED in this application. If not included appropriate communication will be mailed in due course. THIS This application is subject to withdrawal from issue at the initiative
 This communication is responsive to <u>Printer Rush 9/12/2008, Appear</u> 	al Brief 4/21/2008.
The allowed claim(s) is/are <u>1-30</u>.	
3. ☐ Acknowledgment is made of a claim for foreign priority under 35 U a) ☐ All b) ☐ Some* c) ☐ None of the: 1. ☐ Certified copies of the priority documents have been re 2. ☐ Certified copies of the priority documents have been re 3. ☐ Copies of the certified copies of the priority documents International Bureau (PCT Rule 17.2(a)). * Certified copies not received: Applicant has THREE MONTHS FROM THE "MAILING DATE" of this conoted below. Failure to timely comply will result in ABANDONMENT of t THIS THREE MONTH PERIOD IS NOT EXTENDABLE.	ceived. ceived in Application No have been received in this national stage application from the mmunication to file a reply complying with the requirements
A SUBSTITUTE OATH OR DECLARATION must be submitted. Not INFORMAL PATENT APPLICATION (PTO-152) which gives reason	
CORRECTED DRAWINGS (as "replacement sheets") must be subtraction including changes required by the Notice of Draftsperson's Pater 1) hereto or 2) however No./Mail Date	ent Drawing Review (PTO-948) attached ment / Comment or in the Office action of
each sheet. Replacement sheet(s) should be labeled as such in the header 6. DEPOSIT OF and/or INFORMATION about the deposit of Bil attached Examiner's comment regarding REQUIREMENT FOR THE	r according to 37 CFR 1.121(d). OLOGICAL MATERIAL must be submitted. Note the
Attachment(s) 1. Notice of References Cited (PTO-892) 2. Notice of Draftperson's Patent Drawing Review (PTO-948) 3. Information Disclosure Statements (PTO/SB/08),	5. Notice of Informal Patent Application 6. Interview Summary (PTO-413), Paper No./Mail Date 7. Examiner's Amendment/Comment 8. Examiner's Statement of Reasons for Allowance 9. Other
	/Jeffrey A. Smith/ Supervisory Patent Examiner, Art Unit 3625

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DETAILED ACTION

EXAMINER'S AMENDMENT

An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

The application has been amended as follows:

In the Claims

14. (Currently Amended) The method of claim 10 [[14]], wherein breaching the service level agreement includes exceeding service level agreement parameters hardware failures, hardware outages, software failures, performance failures, and failure to meet agreed upon requirements of the service level agreement.

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EXAMINER'S COMMENT

The Examiner notes that this Supplemental Allowance and Examiner's

Amendment were made for the purpose of correcting a typographical error in claim 14.

In the claim amendments filed 10/7/2007, claim 14 is recited as being dependent on itself. It is clear, from the listing of claims in the Appeal Brief filed 4/21/2008, that

Applicant intended for claim 14 to dependent from claim 10.

Conclusion

Any inquiry concerning this communication or earlier communications from the examiner should be directed to Michael Misiaszek whose telephone number is (571)272-6961. The examiner can normally be reached on 9:00 AM - 5:30 PM, Monday through Thursday.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Jeffrey A. Smith can be reached on (571) 272-6763. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

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Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see http://pair-direct.uspto.gov. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Jeffrey A. Smith/ Supervisory Patent Examiner, Art Unit 3625

Michael Misiaszek Patent Examiner 3/2/2009